

Important information for your application for the reimbursement of toll charges

It is essential to use the enclosed form so that the Federal Office for Goods Transport can process your application for the reimbursement of motorway charges:

“Application for the reimbursement of distance-related motorway user charges under the Motorway Toll Act”

- Applications for the reimbursement of motorway charges must be submitted *in German*.
- Applications submitted without using the official form can **not** be processed. They will therefore be returned to the sender.
- The form needed may be found by visiting our website: www.bag.bund.de and clicking “Formulare”. You can download the form easily, fill it in on the screen and return the original to us by post. We regret that applications sent by e-mail cannot be accepted.
- It is quicker for us to process applications that are completed on the computer, printed out and sent to us by post. We therefore recommend this procedure!
- Please enclose the original log-on receipt (or a printout of the log-on confirmation if you logged on via the Internet) with your application. Your application cannot be processed without these receipts.
- If you log on twice for the same journey, we need the log-on receipts for both.
- A separate form must be submitted for each journey booked.

Note:

An administrative charge of € 18 will be deducted for each log-on receipt submitted which results in costs being reimbursed. Please bear this in mind when you submit your application!

An exception is made in the case of exempted vehicles and booking the same journey twice where the license plates, the journeys and the times are identical.

Please note also the other information provided on the form “Application for the reimbursement...” as well as on the information sheet you will find by visiting our website www.bag.bund.de and clicking " Bestellungen & Downloads\Downloads\Anträge & Formulare ".

Federal Office for Goods Transport